

SHOPPRIDER®

Portable Scooter User Manual





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SHOPPRIDER®

INTRODUCTION

Congratulations on your purchase of the Shoprider® Portable scooter. The scooter is the ultimate combination of style, comfort and portability.

The scooter goes with you wherever you go and can be assembled or disassembled in just seconds. The scooter is light and compact, and can be stored in small areas such as the trunk or back seat of your car. The compact features support easy transportation of your scooter for today's active lifestyle.

The scooter can be used in confined spaces both indoors and out. Direct drive transaxle and an electromagnetic brake give a safe and efficient ride. The portable scooter will provide many years of mobility for you.

Please ensure that you read this manual carefully, it is important for your safety that you understand the guidelines and instructions given.

FEATURE GUIDE (Fig 1)

1. Tiller control head
2. Detachable seat with fold down back & removable pads
3. Removable flip-up arm rests
4. Detachable basket
5. Detachable battery-pack
6. Tiller adjustment lever
7. Swivel seat lever and seat release lever
8. Puncture proof tires
9. Anti-tip wheels
10. Tiller Lock for transport



Fig. 1

DISCLAIMER

WARNING! Shoprider® is not responsible for damage or injury incurred due to improper and unsafe use of our scooter.



SAFETY RULES

- Do not carry passengers.
- This mobility Product is intended to assist you. For your own safety, please read the Owner's Manual before using the Scooter. If in any doubt, contact your supplier directly for advice.
- Do not exceed inclines over 6 degrees (10% grade).
- Driver weight may exceed weight of the unit, speed must be reduced when turning.
- Do not get on or off the scooter unless the brake is on and the scooter is switched off.
- Do not switch off the scooter while the scooter is moving.
- Do not drive the scooter where you can not safely or legally walk.
- Do not attempt to drive over curbs. Doing so could cause your scooter to turn over, causing personal injury or damage to the scooter. Always approach inclines at an angle of 90 degrees and at a low speed.
- Do not drink or use a mobile phone when driving your scooter.
- Do not exceed the suggested user weight limit to use the product. Doing so, could cause personal injury and invalidate the warranty.
- Always keep your feet on the scooter when moving.
- Please make sure that you are physically and mentally fit to operate this unit. Consult your dealer/doctor for advice.
- Always slow down and proceed carefully when traveling over rough or uneven ground.
- For individuals with balance problems, practice getting on the scooter with the assistance of a qualified healthcare professional.
- Do not operate the scooter without anti-tip wheels installed.
- Do not use an escalator to move a scooter between floors or serious injury could occur.
- Do not drive the scooter on an incline that has oil, water or ice film on it.
- Do not try to lift the scooter by its seat, tiller, rear chassis cover, or any removable parts. Any of these could cause injury to the user or damage to the scooter.
- Do not use parts or accessories that are not authorized by the original manufacturer of the scooter.
- Before sitting in or exiting the scooter, REMOVE the key from the ignition. This will insure the POWER is off and the scooter can not move under its own power. As a general precaution, always remove the key from the ignition while the scooter is not in use. This will prevent the use by untrained and unauthorized persons.

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- Do not connect any foreign device to the scooter battery or charging port. This could cause failure of the device, the scooter and personal injury.
- Make sure the tiller is properly adjusted and locked to the user or damage and injury could result.
- It is not allowed to have any person sitting in the scooter when transported by a vehicle, otherwise any injury or damage that might result.
- Do not use the scooter in the rain, near a shower or in a damp bathroom. Direct exposure to rain or dampness could cause the scooter to electrically malfunction and prematurely rust.
- Do not lean against or pull forward on the tiller while mounting or dismounting the scooter. Otherwise, injury may occur.
- Do not operate the unit or turn the key on while charging.
- Whenever a center bolt of the wheel assembly has been loosened, please replace a specified new bolt from authorized dealers and secure with a torque of 240 ± 5 kg-cm together with Loctite 271 adhesive (or equivalent).
- Charge batteries daily after use.
- Charging plug has to be removed from the scooter after charging.
- Any loose cable can not be allowed when the unit is driving.
- Must check the battery charge remained before operating the unit.
- Always charge the batteries of the unit in a well ventilated area.
- If the unit went over or sank into deep water, please switch off power of the unit and consult with your authorized dealer for help right away.
- Switch off power of the unit while not in use or before charging, removing and installing the batteries. Otherwise, injury and/or damage to the unit or surrounding property may occur.
- Do not operate the unit in the way of exceeding to the product's specification listed in this owner's manual.
- Do not use the thumb/finger lever before the key switch is turned on, or the operation will be prohibited until to turn key switch off and then on.
- Avoid driving close to shoulder of the road.
- Always use low speed on downhill.
- Do not cross the railway tracks unless it is safe to do so.
- Be sure to be well trained with full practice before using the mobility products on road.
- Regularly check on your Battery Charge. Always Charge the unit daily after use.



EMI WARNING

Shoprider® scooters may be susceptible to electromagnetic interference (EMI), which is a kind of interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radio, and cellular phones. The interference (from radio wave sources) can cause the scooter to release its brakes, move by itself, or move in unintended directions. This can also permanently damage the scooter's control system.

The sources of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitters-receivers) with the antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, "walkie talkie", security, fire and police transceivers, cellular telephones, and other personal communication devices.

NOTE! Some cellular telephones and similar devices transmit signals while they are ON, even when not being used.

2. Medium-range mobile transceivers, such as those used in police cars, fire trucks, ambulances, and taxis. These usually have the antenna mounted on the outside of the vehicle.
3. Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios.

NOTE! Other types of hand-held devices, such as cordless phones, laptop computers, AM/FM radios, TV sets, CD players, and cassette players, and small appliances, such as electric shavers and hair dryers, so far as we know, are not likely to cause problems to the scooter.

Scooter Electromagnetic Interference (EMI)

Because EM energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EM fields from hand-held radio sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of EM energy very close to the scooter's control system while using these devices. This can affect scooter movement and braking. Therefore, the warnings listed below are recommended to prevent possible interference with the control system of the scooter.



WARNINGS

1. Do not operate hand-held transceivers (transmitters-receivers), such as citizens band (CB) radios, or turn ON personal communication devices, such as cellular phones, while the scooter is turned ON.
2. Be aware of nearby transmitters, such as radio or TV stations, and try to avoid coming close contact.
3. If unintended movement or brake release occurs, turn the scooter OFF as soon as it is safe.
4. Be aware that adding accessories or components, or modifying the scooter may make it more susceptible to EMI.

NOTE! There is no easy way to evaluate the overall immunity of the scooter.

5. Report all incidents of unintended movement or braking to your Shoprider® provider, and note whether there are sources of EMI nearby.

WARNING! Shoprider® is not responsible for damage or injury incurred due to improper and unsafe use of our scooter.

If your scooter does stop unexpectedly turn off the key and wait a few seconds before turning the key back on. This will reset the operation of the scooter in instances of EMI.

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ADJUSTMENTS

Tiller Angle Adjustment (Fig 2)

Lift the tiller lock upward to sideward for locking the steering and front wheel. Fold down the tiller by releasing the lever located at the joint base of the handle and then clamp the lever to secure the tiller at the appropriate position.

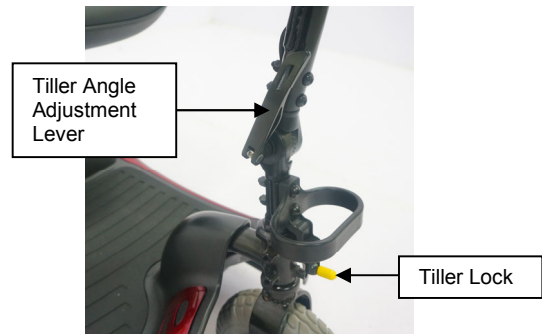


Fig. 2

Folding the Tiller (Fig 3)

Fold down the tiller by releasing the lever located at the base of the tiller (fig 2). clamp the lever to secure the tiller at the appropriate position.



Fig. 3

Seat Removal (Fig 4)

Fold down the back of the seat. Lift the swivel seat release handle up to lift the seat up and off the seat post.



Fig. 4

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Seat Height Adjustment (Fig 5)

Remove seat as described (fig 4). Remove battery pack (refer to disassembly section). Using hex key wrench (6mm) and stamped wrench (13mm) to remove locking bolt and nut from the seat post. Adjust seat post up or down to desired position. The seat height can be adjusted to five different positions by inserting the locking bolt in the desired hole. Replace washer and nut and tighten. Replace battery pack and seat.

Serial Number (Fig 5)

Serial number is located on the seat post. It is on a white sticker with a barcode. The serial number is 13 alphanumerical digits beginning with a 1.

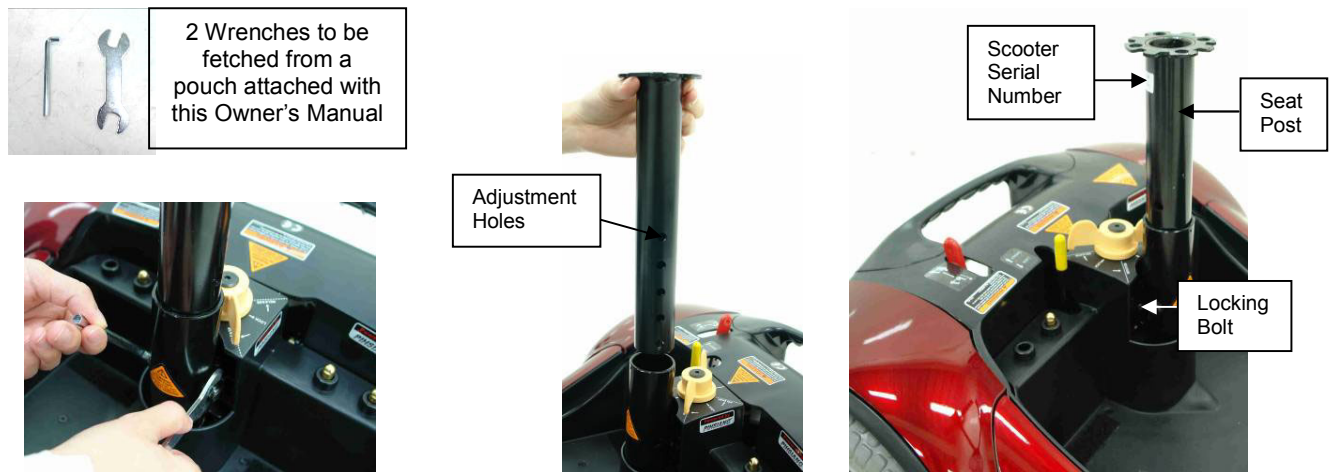


Fig. 5

Armrest Width Adjustments (Fig 6)

On the underside back of the seat there are two arm rest hand knobs, one on each side. Turn hand knobs counterclockwise to loosen. Loosening the arm rest hand knob allows the armrest width to be adjusted or arm rest to be removed. Once the desired positions of the arm rests are set, tighten the hand knobs by turning clockwise to lock the arm rests into place.

Armrest Adjustments (Fig 6)

The arm rests are hinged and can be pulled up and out of the way for sideways transfer. Pull arm rest up and back.



Fig. 6

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SCOOTER TILLER CONTROLS (FIG 7)

Speed Controls

The speed control allows you to set a speed between the minimum slow (turtle) and maximum fast (rabbit).

Battery Level Indicator Gauge

Where the needle sits, shows the amount of charge left in your batteries. The amount of charge will only show at its true level when the scooter is in operation. Always charge the batteries regularly.

Caution – Do not allow the gauge needle to go down completely as complete discharge of the batteries could cause irreversible battery damage.

Horn

A yellow button on top of the tiller operates the horn.

Thumb Lever Controls

The left thumb lever controls the reverse and the right thumb lever controls the forward motion. The amount of pressure applied to each lever will determine the speed the scooter travels at up to the speed selected. Release the thumb lever and the scooter will automatically come to a stop as the electromagnetic brake is applied to the motor.

On/Off Key Switch

Insert the key into the key switch located on top of the tiller. Turn the key and the battery gauge needle will move. There may be a slight delay before the thumb lever control can be operated, while the main controller checks the circuits.

Electromagnetic Brake

The brake is automatically operated when the thumb control levers are pressed or released. There is a slight delay when the scooter accelerates and decelerates; this allows the scooter to start smoothly and come to a smooth stop.



Fig. 7
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DRIVE/FREEWHEEL OPERATION (FIG 8)

The drive/free wheel lever (red handle) is located under the seat at the right rear of unit. This lever allows you to disengage the drive mechanism and push the scooter while in freewheel mode. To disengage the drive mechanism (neutral), move the lever forward (the scooter can now be pushed). To re-engage the drive mechanism (drive), move the lever backward (now the unit may be driven).

Note: The scooter will not operate while the drive/freewheel lever is in the neutral position (forward). The scooter must be turned off, lever moved backward (drive position) and then turned on in order to reset the circuits.

WARNING! Always re-engage the free wheeling device after use. Failure to do so may result in injury.

Anti-tip wheels

The anti-tip wheels are located at the rear of the scooter frame (Fig 8). The scooter should not be used unless the anti-tipping wheels are in place.

Shoprider® is not responsible for damage or injury incurred due to improper or misuse of the scooter.

Scooter serial number

The scooter serial number is located on the seat post and consists of a combination of 13 numbers and letters. Shoprider recommends that you write the serial number down in this manual for future reference. Refer to Fig 5.

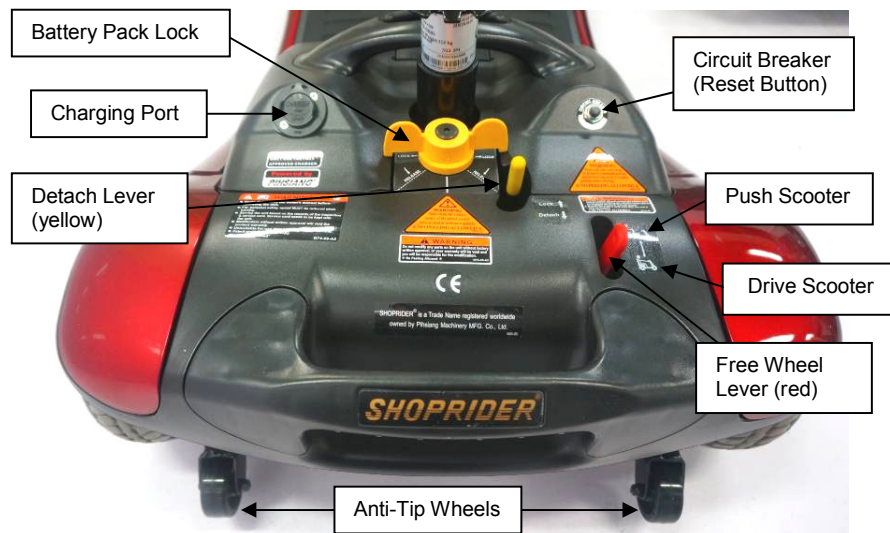
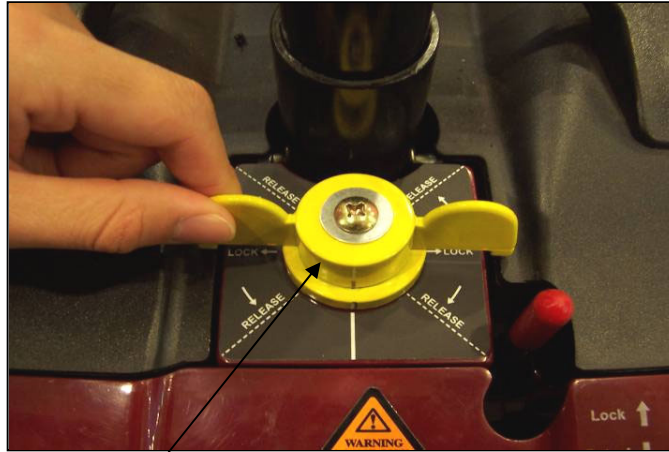


Fig. 8

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Battery Pack Lock

Battery pack lock allows for the battery pack to be locked in place. This feature minimizes the movement of the battery when the scooter is used on rough or bumpy terrain. Lever easily engages and disengages for easy disassembly.



Battery pack lock lever (in the locked position)



Battery pack lock lever (in the unlocked position)



STARTING TO DRIVE YOUR SCOOTER

First Time Use

Prior to using your portable scooter for the first time, you must charge the batteries fully (refer to Battery Charging Procedures). Charging may take up to 12 hours. Charging the batteries completely prior to first time use will benefit battery efficiency. Failure to do so may cause permanent damage.

Getting Started

- Select a level area with plenty of space.
- Mount the scooter by pushing the arm upward out of the way and sliding onto the seat or swivel the seat around to mount. Use the arm rest for support if necessary.
- Adjust the tiller and seat as previously described.

Starting Scooter Movement

- Ensure that you are seated in a comfortable position.
- Turn the key to the on position.
- Your speed setting should be on or near the turtle (slow).
- Push your right thumb lever (yellow) and the scooter will move forward slowly. The harder you push, the faster the scooter goes but will only reach the speed level that has been selected.
- Release the lever and the scooter will slowly come to a stop as the magnetic brake automatically engages.

Steering

Steering the scooter is light and easy. When starting off ensure that you give a wide clearance when turning so that the rear wheels clear any obstacle that you are passing. When steering through limited spaces such as a doorway or when turning around, turn the tiller handles where you want to go and apply power gently. The scooter will turn very tightly, but will still move with complete stability as long as the speed is not too high.

DO NOT TURN SHARPLY AT HIGH SPEEDS.

Reversing

Before reversing ensure that the area behind is free from any hazards or obstructions. Adjust your speed setting to a low setting before you move in reverse. Push your left thumb lever (red), and steer wide of all corners and obstacles.

Please Note: your scooter will travel slower in reverse and have a slight delay prior to moving for your safety.

Dismounting

Before dismounting ensure that the key is turned to the off position.

Dismount the scooter by pushing the arm upward out of the way and sliding off the seat or swivel the seat around to dismount. Use the arm rest for support if necessary.

CAUTION: Please ensure that care is exercised when mounting or dismounting the scooter and that the tiller is not used for support.

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EXTRA GUIDELINES IN THE CONTROL OF YOUR SCOOTER

Ramps

The stability of your scooter is governed by several factors such as the seating position, the angle of the slope and your height and weight. When approaching an incline, do so directly and not at an angle and where ever possible avoid making turns. When going down a ramp or slope keep the speed settings to slow. This will ensure there is a safe controlled descent. When the thumb levers are released the scooter will slowly stop.

Safe Climbing Angle

Always follow the guidelines of the safe climbing angle as shown in figure 9.

Caution - Do not turn off the control key while the unit is in motion

Grass and Gravel

Please follow the guidelines given previously and your scooter will perform admirably over many surfaces. Avoid long grass, loose gravel and sand. Do not drive over obstacles.

NOTE: You should not operate your scooter in wet weather or on wet surfaces. This may cause the motor to short out or cause other irreversible damage.

NOTE: To preserve battery charge, your scooter may go into sleep mode after being idle for a few minutes. To remove from sleep mode, turn the key off and back on again.

- Never exceed maximum recommended inclines and user weights.
- Never try and sit on the scooter in free wheel mode.
- Always use the scooter straight up or down an incline – this will reduce the potential for tipping and instability.
- Always operate the scooter on a stable surface free from hazardous obstacles.
- Scooters are capable of climbing angles that may exceed the guidelines. Do not exceed these limits. This may cause instability and mechanical issues.

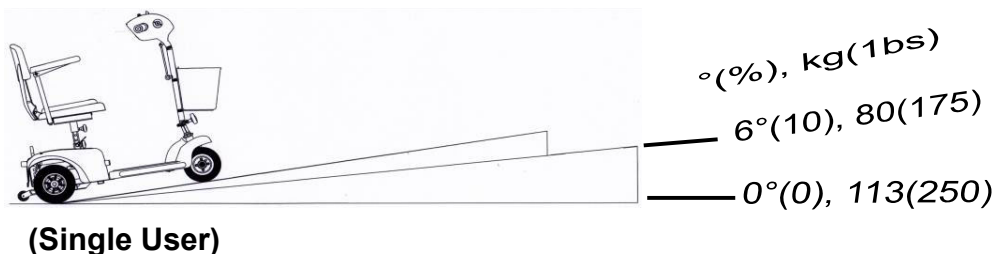


Fig. 9

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TRANSPORT / STORAGE

The portable scooter is designed to be quickly and easily disassembled into sections for transportation and storage. Follow these simple guidelines for disassembly:

Disassembly (Fig 10 & 11)

- 1) Remove the front basket: Lift basket up and off.
- 2) Fold the seat down and remove: Pull yellow swivel seat lever up and lift seat up and off.
- 3) Remove battery pack: Unlock battery pack lock lever. Lift battery pack up and off using handle (Note: battery pack is secured by Velcro).
- 4) Fold tiller down and lock into place: Lift the tiller lock upward to sideward for locking the steering and front wheel. Release the tiller lever, lower tiller, and clamp the tiller lever.
- 5) Detach rear section from front section: Detach lever (yellow) is located in the rear of the scooter next to the freewheel lever. Slide lever to “detach” and separate rear section from front section.



Fig. 10



Fig. 11



BATTERIES AND BATTERY CHARGING

The Shoprider® portable scooter is supplied with maintenance-free, sealed lead acid batteries. For easy handling, the batteries are contained within a battery pack. Battery life and performance may be affected by temperature, terrain, condition of battery, the weight of the user, and care of batteries. The battery needle gauge is only a guide and is most effective when the scooter is moving, only then is the true discharge level displayed.

- When the scooter stops the battery needle gauge may indicate full.
- An active user can use up to 30% of battery capacity or more per day.
- Inactive users may only use 50% of battery capacity in a week.
- In both these instances the battery should be put on charge regularly.

Keeping the batteries charged will extend the life of the batteries

Battery Charger

The battery charger is a 2-amp transformer type off board. The portable scooter has a built in charger port on the rear side of the battery pack. This special feature allows the batteries within the battery pack to be charged without the scooter. A compartment built into the battery pack is designed to store the battery charger when not in use.

First Time Use

Prior to using your portable scooter for the first time, you must charge the batteries fully (refer to Battery Charging Procedures). Charging may take up to 12 hours. Charging the batteries completely prior to first time use will benefit battery efficiency. Failure to do so may cause damage.

Charging

To charge the batteries connect the 3-pin male plug lead into the 3-pin female battery-charging socket located on the battery pack. Plug the A/C cord plug into the wall socket and the other end into the charger (2-pin). Only then turn the power point on. The battery charger has two indicator lights. The red light shows the batteries are charging. When the light turns green while connected to the charging port the batteries are fully charged. Once the batteries are completely charged, turn off the power, unplug the A/C cord from the wall then unplug the 3-pin lead from the battery pack.

WARNING: Only use the original Shoprider approved charger!

This charger is for indoor use only. DO NOT expose it to rain or water spray.

Do not leave the charger plugged into the charger port if the charger is not charging.

For battery health it is recommended to charge and use the scooter at least once a fortnight.



MAINTENANCE

Tires

Since your tires are flat free tires, there is no need to ever worry about tire air pressure.

General Maintenance and Lubrication

- Inspection for loose wheel bolts, seat and arm tightening bolts, and other nuts and bolts is recommended on a regular basis.
- Most lubricated components on the portable scooter are designed to be maintenance free and are sealed. Therefore lubrication is not required for these components. However, the driving axles and seat post should always have a very light coat of multipurpose grease.

DO NOT USE TOO MUCH GREASE!

Drips may stain or damage carpets, furnishings, etc.

- It is recommended that the driving axles (inside the drive wheel assembly) be checked and cleaned occasionally for hair and debris build-up, which will hinder the performance of the unit.
- Check the batteries on a regular basis. For extended battery life, it is highly recommended that the batteries be regularly charged. If the batteries are weak, severely discharged or old, a variety of problems may occur with the unit including charging problems, reduced speed, loss of range, and others. Please contact your local Shoprider® provider for battery replacement.
- SHOPRIDER recommends that your scooter be serviced at a minimum of every 12 months (for heavy use more frequently as required). Please contact your retailer as required.

TROUBLESHOOTING GUIDE

Circuit Breaker (Reset Button)

Your scooter is fitted with the latest in electronic controls that are programmed to protect the electrical system from abnormal overloads. Provided for extra protection is a circuit breaker, located on the side of the battery pack. Should there be a situation where your scooter stops for no apparent reason, please check that the circuit breaker has not popped.

NOTE: To preserve battery charge, your scooter may go into sleep mode after being idle for a few minutes. To remove from sleep mode, turn the key off and back on again.

Check List

If your scooter fails to operate, please check the following:

- Unit is switched on.
- Drive/Freewheel mechanism is in the drive position.
- All plugs and connectors are clean and firmly connected.
- Battery level shows full charge.

If the free wheel device has been operated with the scooter switched on, then the scooter will not operate until the ignition key has been switched off and then on again.

Please consult your dealer if your scooter does not run after checking these points.



TECHNICAL SPECIFICATIONS

UNIT SPECIFICATIONS		GK8-3
Overall Dimensions: L ¹ x W x H	cm	107cmx59cmx97cm
Number, Size of Tires	Front	1, 20cm
	Rear	2, 20cm
Suggested User Weight (on the Level Road)	kg	MAX. 113kgs
Weight of Heaviest Part (Front Chassis Assembly)	Kg	12
Total Weight (w/ 14Ah Battery Pack, Basket, Seat)	kg	41
Battery Module Capacity	V_Ah x Pcs	12V14Ah x 2
Charger	AMPS	Off Board (2A)
Output Power of Motor	hp	0.5
Maximum Speed ²	kph	5~6
Maximum Climbing Angle (based on User Weight / Safe Climbing Angle)	% (°)	10 (6) (Fig. 9)
Range ³ (per charge w/ STD 14AH Battery / 90kg User Weight) (After the battery and mechanical moving parts fully break in)	km	Up to 15km
Turning Radius	cm	82cm
Handle Bar	Type	T-BAR

*****ALL SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE*****

1. Include the anti-tip wheels.
2. Driver weight may exceed weight of the unit; speed must be reduced when turning.
3. The actual driving range varies with the factors shown below:
 - a) the weight of occupant
 - b) ground surface
 - c) battery conditions
 - d) type of charger
 - e) ambient temperature
 - f) the way of driving
 - g) terrain



WARRANTY TERMS AND CONDITIONS

Structural Frame - 3 Year Warranty:

Shoprider Australia warrants that the frame will be free from defects under normal use, for a period of three (3) years from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option, free of charge **any part** found upon examination by Shoprider Australia to be defective in material and/or workmanship within the warranty period.

All parts claimed under warranty must be returned to Shoprider Australia in their present condition via the original place of purchase (SHOPRIDER AUTHORISED DEALER). Only an authorized "WARRANTY DEALER" of Shoprider Australia, following approval by Shoprider Australia, can undertake warranty work.

Drive Train Assembly - 18 Month Warranty:

Shoprider Australia warrants that the drive train assembly will be free from defects under normal use, for a period of eighteen (18) months from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option, free of charge **any part** found upon examination by Shoprider Australia to be defective in material and/or workmanship within the warranty period.

All parts claimed under warranty must be returned to Shoprider Australia in their present condition via the original place of purchase (SHOPRIDER AUTHORISED DEALER). Only an authorized "WARRANTY DEALER" of Shoprider Australia, following approval by Shoprider Australia, can undertake warranty work.

Drive Train Components Include:
Transaxle, Motor and Magnetic Brake.

OTHER PARTS - 12 Month Warranty:

Shoprider Australia warrants other parts will be free from defects under normal use, for a period of twelve (12) months from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option, free of charge **any part** found upon examination by Shoprider Australia to be defective in material and/or workmanship within the warranty period.



All parts claimed under warranty must be returned to Shoprider Australia in their present condition via the original place of purchase (SHOPRIDER AUTHORISED DEALER). Only an authorised "WARRANTY DEALER" of Shoprider Australia, following approval by Shoprider Australia, can undertake warranty work.

Exclusions:

1. All transportation costs associated with the submission and return of parts for repair or replacement under warranty (as determined by Shoprider Australia) are the responsibility of the original customer.
2. Normal wear items are not covered under this warranty. These include such items as brushes, tyres, tubes, brake pads, upholstery, seating and arm rests.
3. Damage caused by:
 - >Excessive, abusive, misuse, negligence or accident.
 - >Improper maintenance, maintenance carried out by non-approved "WARRANTY DEALER".
 - >Improper operation or storage.
 - >Any Commercial use.
4. Where an authorized dealer has not lodged all the required documentation at the appropriate time, the warranty is void.
5. All warranties provided do not extend to purchasers of used or second hand equipment.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement part for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to major failure.

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NOTES



DISCLAIMER

Congratulations on your purchase of the **Shoprider**® portable scooter. It is not intended to be used by individuals with physical limitations that could prevent the user from operating this unit safely. **Shoprider**® disclaims all responsibility for any personal injury or property damage, which may occur as a result of improper or unsafe use of its products. Mechanical or electrical defects will be dealt with on a contingency liability basis.

The preceding guidelines are intended to assist you in the safe operation of your powered scooter. If you should have any questions about the correct operation of your scooter, please contact your authorized **Shoprider**® provider.

Provider's Stamp:	_____
Model Name:	_____
Scooter Serial number:	_____
Date of Purchase:	_____